

Data Protection

Halls Estate Agents Privacy Policy

The Data Protection Act 2018 (DPA 2018) sets out the data protection framework in the UK and incorporates the Regulation (EU) 2016/679 (General Data Protection Regulation, “GDPR”) into the national law. Its purpose is to protect the “rights and freedoms” of natural persons (living individuals), and to ensure that personal data is not processed without their knowledge, and, wherever possible, that it is processed with their consent.

Halls Estate Agents Privacy Policy covers the way in which we use and disclose personal information that customers, applicants, employees, and any other third parties may provide us with. Personal information includes any information that identifies you personally, such as your name, address, email address, internet protocol address or telephone number. Under the DPA 2018 and the GDPR, Halls Estate Agents, is defined as the Data Controller and therefore has a legal duty to protect any information we collect from you. We use appropriate technologies to safeguard your details and keep to strict security standards to prevent unauthorised access to it.

The period for which we will keep your personal data will depend on the type of service you have requested from us. We will delete your data automatically after 7 years or sooner, if we do not feel it is necessary to keep. We may use the information to improve our services, inform our marketing strategy or if needed for a legal claim.

You have the right to ask us not to process your information for marketing purposes. We will usually inform you (before collecting your data for the marketing purpose) or if we intend to disclose your information to any third parties. You also have the right to access the personal information we hold about you at any time free of charge. If you wish to exercise any of these rights, please contact Mark Wiseman at halls.citycentre@halls-estate.com if we do hold information about you, you can either ask us to correct any mistakes or request it to be permanently deleted from our records

We may change this privacy statement at any time, and such changes may take immediate effect. Any changes we make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by email or via a notification on our site. You should check this page to ensure you are happy with any changes.